

## Hours of Services

8:30 AM -5:00 PM

Monday - Friday

- After hours, or on weekends and holidays, an answering service is available 24 hours a day. Ask for the **on call nurse** to provide support via telecommunication 7 days a week by calling **(818) 840-0003**.
- The home health service is not an emergency service. If you experience an acute or serious problem such as chest pain, difficulty breathing, persistent vomiting/diarrhea or profuse bleeding, call 911 or go to the nearest hospital emergency room.

## Scheduling of Visit

- Scheduling of visit is according to the plan of Treatment approved by your physician.
- A staff member will inform your frequency of visit and the approximate time of visit after the assessment is done and the plan of treatment is approved by your physician. If there is any change in scheduling, we will inform you in advance.



Lavanda Home Health  
has earned the Joint Commission's Gold Seal of  
Approval



### Non-Discrimination

Pursuant to Title VI of the Civil Rights Act of 1964, Section 504 of the Rehabilitation Act of 1973, and the Age Discrimination Act of 1975, Lavanda Home Health Care Agency, Inc., does not discriminate on the basis of Race, Religion, Color, National Origin, Sex, Disability or Age.

Lavanda Home Health will not discriminate against you on the basis of Whether or not you have signed Advance Directives.

State Department of Health Services Toll-Free Home Health Complaint Hotline in the Los Angeles County at:  
1(800) 228-1019 Available 24 Hours a day



Lavanda Home Health Care Agency, Inc. is a for  
profit California Corporation.



**Lavanda Home Health Care Agency, Inc.**

3033 N. Avon St. Suite A

Burbank, CA 91504

Tel: (818) 840-0003

Toll Free: 1-800 608-9940

Fax: (818) 840-0069

[www.lavandahhc.com](http://www.lavandahhc.com)

Home Health Agency Hotline

Tel: (818) 840-0003

available 24 hours a day.



**Lavanda Home  
Health Care Agency**

## Home Health Care Service Specialist



“Together We Can Achieve More”  
JCAHO Accredited

## **Lavanda Home Health Care Agency, Inc.**

offers an array of comprehensive services and specialty programs that make a vital difference to health care providers looking for follow-up care and case management of their clients.

Lavanda Home Health is dedicated to providing innovative, quality, and cost effective home health services to patients in their homes involving families that require skilled nursing, rehabilitative and support services.

Our Professional staff will work with you, your physician, and family to develop a plan of treatment.

Here are some of the services provided:

- **Skilled Nursing**
- **Occupational Therapy**
- **Physical Therapy**
- **Home Health Aide**
- **Dietary Instruction**
- **Speech Therapy**
- **Medical Social Services**

## **Skilled Nurses**

1. Registered Nurses (RN's) providing individual care and case management for medically prescribed treatments.
2. Licensed Vocational Nurses working under a physician's order and RN supervision, administer medication and treatment and assist the patient.

### **Skilled Nursing Services Including:**

- Administering Injection
- Wound Care
- Assessment of Cardio/pulmonary status
- Intravenous Therapy (for hydration or antibiotic therapy)
- Enteral Feeding
- Pulmonary Care
- Insulin Therapy
- Other Skilled Interventions



## **Home Health Aides**

Provide personal care or light house keeping.

## **Physical, Occupational and Speech Therapists**

Will assist the patient in improving his/her abilities to perform activities of daily living. Our specialist help family members to properly and safely care for the patient and recommend a safe treatment plan approved by the doctor.

## **Social workers**

Are available for counseling regarding financial needs, emotional support, adjustment to illness, and to link patient and their families to community resources.

## **Supplies and Equipment**

Arrangements will be made with a durable medical equipment dealer for delivery of equipment to the patients's home.

## **Payment Plan and Methods**

The charges are based on actual cost of each service. Those fees may be paid directly by the patient or family; Medicare or Medical; or many private insurance plans.